

Snow Policy

Effect on Order Day

If all of the schools are closed on a Monday (order day) due to inclement weather, NDS will call you at home to get your order. Please make sure that you complete the section on the School Information Sheet where we ask for your home telephone number. If a snow day is on an order day, *please do not leave your home until we talk to you*. We will call early in the morning. If you do not have all of your envelopes in because of the bad weather, estimate your order based on previous serving levels for the meals involved. We will work with you if you need to adjust it.

If the weather is bad but the schools are open on an order day, we will be in the office as soon as we can get there. Please call your order in as usual. Remember that the time frame for the food order is always the same, regardless of whether the schools are open.

Effect on Deliveries

Snow days are a challenge for all of us. Since you will be left with the food scheduled for the snow day, one meal and one day of milk will be cancelled by NDS. Please let your parents and students know this policy at the beginning of the winter. The following rules apply even if you are not located in Philadelphia.

- If all Philadelphia public and parochial schools are closed or if all Archdiocesan schools are schools:
 - no delivery will be made to your school and NDS will automatically cancel a day for later that week.
- If all Philadelphia public and parochial schools are closed, but you are open:
 - it is your responsibility to call us and tell us not to cancel a day for you.
- If all Philadelphia public and parochial schools are open, but you are closed:
 - It is your responsibility to call us and tell us what adjustments need to be made
- If schools are open, but the weather is getting worse
 - Please wait for your delivery, especially if you are closing early
 - If we know you are waiting for a delivery and it becomes too dangerous for the trucks to continue their deliveries, we will contact you

As always, please call the office if you have any questions. If the office is closed, we may be able to leave a message on our answering service with some information. Feel free to check it.